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**CERTIFICAT Nr.**  
**CERTIFICATE No.** ITSMS-52/15

SE CERTIFICA SISTEMUL DE MANAGEMENT AL SERVICIILOR DE TEHNOLOGIA INFORMAȚIEI AL  
IT IS HEREBY CERTIFIED THAT THE INFORMATION TECHNOLOGY SERVICE MANAGEMENT SYSTEM OPERATED BY

**INDACO SYSTEMS S.R.L.**

**STR. IZVOR, NR. 78, SECTOR 5 Bucuresti (B) ROMANIA**

ÎN URMĂTOARELE UNITĂȚI OPERAȚIONALE / IN THE FOLLOWING OPERATIONAL UNITS

**STR. IZVOR, NR. 78, SECTOR 5 Bucuresti (B) ROMANIA**

CARE ESTE CONFORM CU STANDARDUL / IS IN COMPLIANCE WITH THE STANDARD

**ISO/IEC 20000-1:2018**

PENTRU URMĂTOARELE DOMENII DE ACTIVITATE / FOR THE FOLLOWING FIELD(S) OF ACTIVITIES

SISTEMUL DE MANAGEMENT AL SERVICIILOR DE SUPTOR TEHNIC PENTRU PRODUSE SI SERVICII SOFTWARE IAF:33  
Catalogul serviciilor IT CSIT/Vers.1 din 04.07.2018

THE SERVICE MANAGEMENT SYSTEM FOR TECHNICAL SUPPORT OF SOFTWARE SERVICES AND PRODUCTS  
Service Catalogue CSIT/Vers.1 from 04.07.2018

Validitatea prezentului certificat depinde de auditurile de supraveghere periodice anuale / semestriale și reexaminării complete a sistemului de management la trei ani  
The validity of this certificate is dependent on an annual audit and on a complete review, every three years, of the management system.

Utilizarea și validitatea prezentului certificat sunt supuse respectării documentului RINA: Regulament pentru certificarea sistemelor de Management al serviciilor de Tehnologia Informației  
The use and validity of this certificate are subject to compliance with the RINA Rules for the certification of Information Technology Service Management Systems.

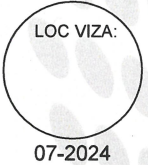
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Data actualizării Revision date	<u>09.03.2022</u>
Data scadenței Expiry Date	<u>07.07.2024</u>
Data deciziei de recertificare Renewal decision date	<u>09.03.2022</u>

Data de expirare a certificării anterioare 07/07/2021 și auditul de recertificare finalizat la 24/09/2021	Previous certification cycle expiry date 07/07/2021 and renewal audit ended on 24/09/2021
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Alessandro Romei  
Certification EMEA Region  
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Valabil până la:



ITX N° 002 L

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